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A Guide to the new License Manager

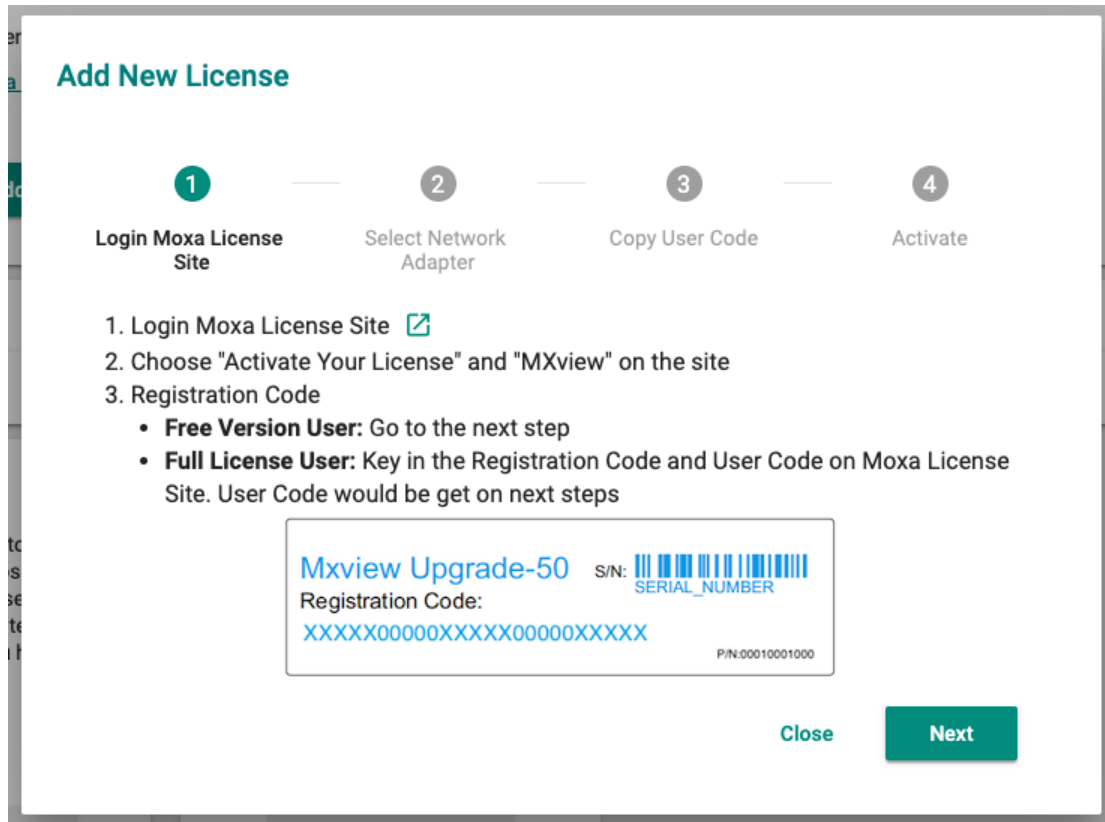
This document helps you to activate or deactivate MXview. It describes the flow of these procedures.

The screenshot shows the MXview License Manager interface. At the top, it says "License Manager". Below that, there's a section for "MXview 3.1" with a document icon and a ribbon seal. It indicates the license is "Authorized" and shows "Current Nodes / Licensed Nodes: 27 / 500". There's a link to the "License Server" and a button to "Add New License". Below this is a "Licenses" section with a dropdown arrow. Underneath, there's a "Deactivated licenses" section with an upward arrow. It displays a long "Deactivation Code" and a "License Start" date of "2019/08/16 14:25:56". A "Reactivate" button is present. At the bottom, there are two panels: "Network Adapter" with instructions on how to change the network adapter and a "Select Network Adapter" button, and "Reactivate License" with instructions on how to reactivate a license and a "Reactivate License" button.

- To activate an MXview License, please read [Add a new License](#).
- If you have to transfer MXview to another machine or if you have to change the network adapter bound to MXview, please read [Deactivate a license](#) and [Reactivate a Deactivated License](#)

Add a new License

Step 1. Login on the MOXA License Site



When you are going to activate your MXview licenses, you have to open a new browser tab/window and login the [MOXA license site](https://license.moxa.com) first.
(<https://license.moxa.com>)

← → ↻ license.moxa.com

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Manage Your Software License

Login Moxa Software Licensing System to activate or query your Moxa software license.



User ID
tanis.tseng@moxa.com

Password

[Forgot your password?](#)

Login

☐ I have read and agree with Moxa's Privacy Policy

[Apply for an account](#)

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After you login MOXA license site, select the **“Activate your license”** first.



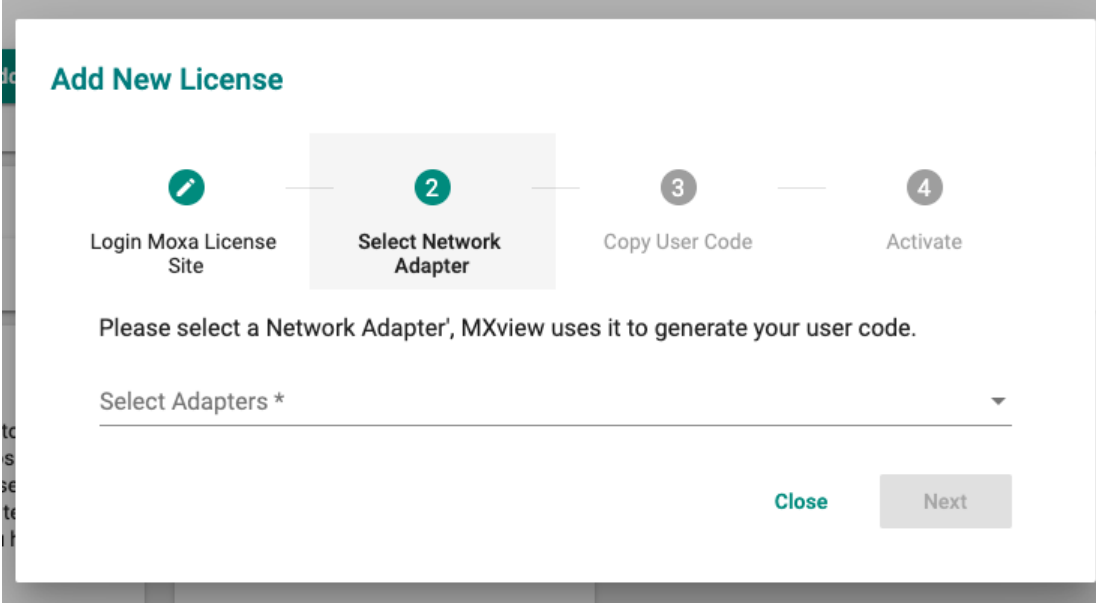
Then select **MXview**

[Home](#) > [Activate Your Software](#)

Software Package	Software Function
<ul style="list-style-type: none">MX-AOPC UA LoggerMX-AOPC UA ServerMXview <p>Select this</p>	<ul style="list-style-type: none">ioLogik E1200 EtherNet/IP

Step 2. Generate a User Code on MXview License Manager

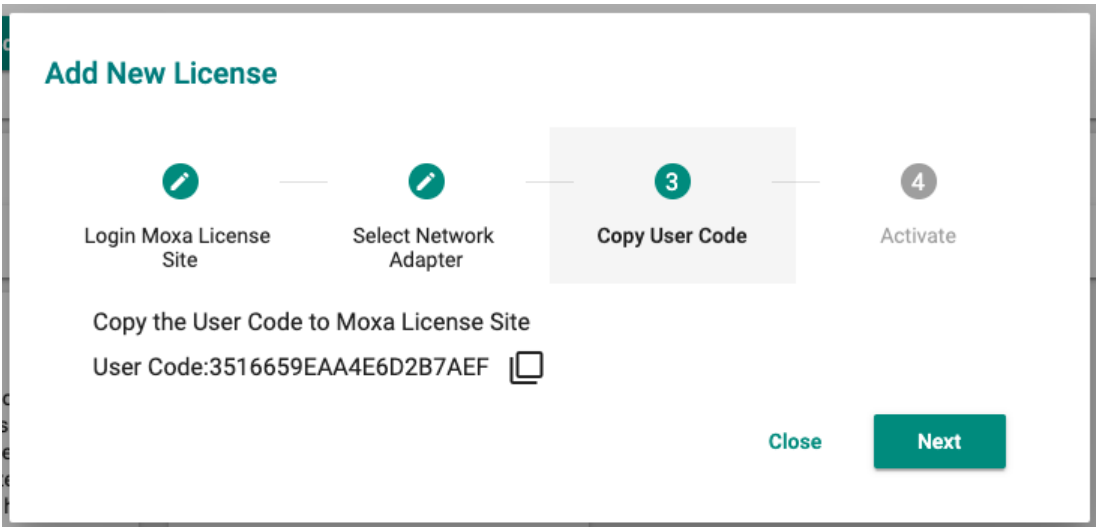
Note: If you have already selected a Network Adapter before, please just skip this step. (Go to [Step 3 Register a license on MOXA License Site](#))



The screenshot shows a dialog box titled "Add New License" with a progress bar at the top. The progress bar has four steps: 1. Login Moxa License Site (completed), 2. Select Network Adapter (current step, highlighted), 3. Copy User Code, and 4. Activate. Below the progress bar, the text reads: "Please select a Network Adapter', MXview uses it to generate your user code." There is a dropdown menu labeled "Select Adapters *" with a downward arrow. At the bottom right, there are two buttons: "Close" and "Next".

If this is the first time you would like to activate the MXview on specific machine, you have to select one of network adapter, which your licenses will belong to. After select a network adapter, a **User Code** will be generated.

Step 3. Register a license on MOXA License Site



The screenshot shows the same "Add New License" dialog box, but now at Step 3: Copy User Code. The progress bar shows steps 1 and 2 as completed, and step 3 as the current step. Below the progress bar, the text reads: "Copy the User Code to Moxa License Site". Underneath, it displays the "User Code: 3516659EAA4E6D2B7AEF" followed by a copy icon. At the bottom right, there are two buttons: "Close" and "Next".

Copy the **User Code** and switch to MOXA License Site.

The screenshot shows the MOXA Software Licensing page. The header includes the MOXA logo and 'Software Licensing' text, with links for 'Hi LFly', 'Log out', and 'Contact Us'. The breadcrumb trail is 'Home > Activate Your Software > Software Package > MXview'. The main heading is 'For new user (Activate Process Document)'. There are two radio buttons: 'Free Version' and 'Paid Version'. The 'Free Version' option is selected. Below it, there is a 'User Code:' label and an empty text input field. To the right of the input field is a small blue button with the text '激活码输入(R)'. Below the 'Free Version' section, there is a 'Paid Version' section with 'Registration Code:' and 'User Code:' labels and empty text input fields. Below the 'Paid Version' section, there is a 'For 2.x version user' section with 'Current License:' and 'User Code:' labels and empty text input fields. At the bottom of the form is a 'Submit' button.

For free license users

Paste the **User code** to the **User Code** box below **Free Version** and click “**Submit**”.

This screenshot is identical to the previous one, but the 'User Code' field under the 'Free Version' section is now filled with the hexadecimal string 'F788CA2D83CFF78834AD'. A red dashed rectangular box highlights the 'User Code' input field and the 'Submit' button.

For paid version users

Paste the **User code** along with the **Registration Code** and click “**Submit**”.

The screenshot shows the MOXA Software Licensing page for MXview activation. The page has a teal header with the MOXA logo and 'Software Licensing' text. Navigation links include 'Hi tanis', 'Log out', and 'Contact Us'. A breadcrumb trail reads 'Home > Activate Your Software > Software Package > MXview'. The main content area is titled 'For new user (Activate Process Document)'. It features two radio button options: 'Free Version' and 'Paid Version'. The 'Paid Version' is selected. Below it, there are input fields for 'Registration Code' (containing 'QBOQ7SS000FAD864025D36') and 'User Code' (containing 'F788CA2D83CF21C5DFD5'). A red dashed box highlights these two fields. Below the 'Paid Version' section, there is a section for 'For 2.x version user' with radio buttons for 'Current License' and 'User Code'. The 'Current License' radio button is selected. Below it are input fields for 'Current License' and 'User Code'. A 'Submit' button is located at the bottom of the form.

MOXA® Software Licensing

Hi tanis | Log out | Contact Us

Home > Activate Your Software > Software Package > MXview

For new user (Activate Process Document)

☐ Free Version
User Code:

☒ Paid Version
Registration Code:
User Code:

For 2.x version user

☒ Current License
User Code:


For MXview V2.x users

If you have purchased some licenses for MXview V2.x, you can upgrade the license to V3.0 with ease. Just past the **current (V2.x) license** along with the **User Code** and click submit button.

You can see the legacy license on the License page.

License Manager

MXview 3.1



License: Authorized
Current Nodes / Licensed Nodes: 0 / 400
[Moxa License Site](#)

Add New License

License Type

Licenses

2.x License

2.x License: F7RW9K8C H8BTMKHE8W6YYE

2.x nodes: 250

Free Trial

Start to experience the power of MXview within 60 days

Start Free Trial

Network Adapter

MXview binds the license to one network adapter, please choose the adapter you want to bind. Re-select a network adapter will deactivate all your licenses automatically, you have to register them again.

Select Network Adapter

Re-activate License

Use both the Deactivation code and a User Code to re-activate your license.

Re-activate

You can then copy the legacy license along with the **User code** to Moxa License Site to get a new license for V3.0

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Software Licensing

Hi tanis | Log out | Contact Us

Home > Activate Your Software > Software Package > MXview

For new user (Activate Process Document)

☐

Free Version

User Code:

☐

Paid Version

Registration Code:

User Code:

For 2.x version user

☒ Current License:

User Code:

LSPQ8HH4JA67DQIK9RYP7KWMKZ
F788CA2D83CF21C5DFD5

Submit

You can download the license file and go back to MXview License Wizard and click the **Next** button.

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Hi tanis | Log out | Contact Us

Home > Activate Your Software > Software Package > MXview

Registered Status	User Code	License File	Registration Date
Registered	F788CA2D83CFF78834AD	Download	2019-07-12 20:13:24

Note that a legacy V2.x full license will be upgraded to another full license, while a legacy V2.x upgrade license will be upgrade to V3.0 upgrade license but a legacy trial license cannot be upgraded.

Special note that one legacy license can be upgraded only one time.

Step 4. Activate the license

Open the downloaded license file using a text editor and paste the content of the file to **Activation Code** and the MXview would be activated as a **Free Version** or a **Paid Version**

Add New License

1

Login Moxa License Site

2

Select Network Adapter

3

Copy User Code

4

Activate

Download the license from Moxa License Site, and paste the Activation Code here.

Activation Code

Close

Apply

License Manager

MXview 3.1



License: Authorized
Current Nodes / Licensed Nodes: 3 / 2000
[Moxa License Site](#)

Add New License

License Type

Licenses



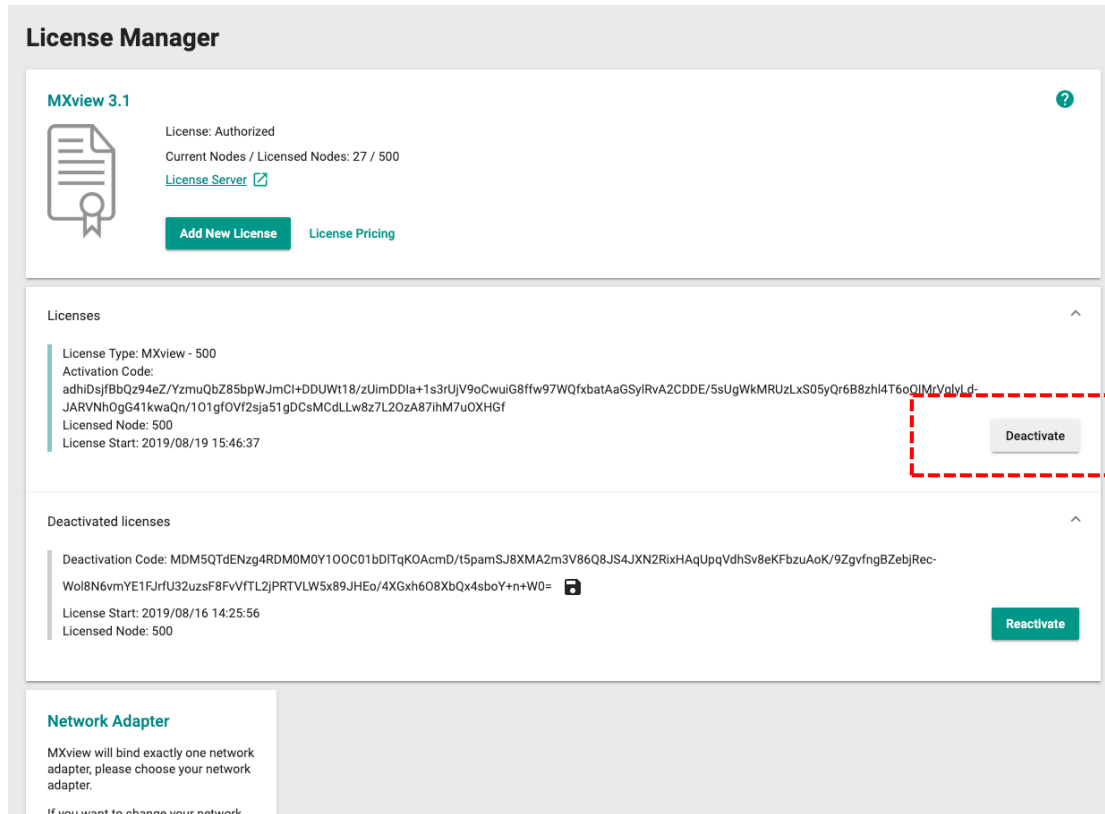
License Type: MXview - 2000
Activation Code: tr2mlLwk4C6kZ7DhSiBiY2+hNKliKGZ2ANcvGv7i3Lggy9Hs+F/1M3ahly41v6bcjP
V30eBVfLnGLgLZwt7nY4bytAHGw3I1ErOuFxxLQU8IfPNSMya5XqulyWWAPAPtJeCNT9hwPOEbz
PQkhDUtVDts3wX9F78sMCAW/OQyimGK0ah0FIBFxD7lJDY7buhD
Licensed Node: 2000
License Start: 2019/08/15 14:31:26

Deactivate

Deactivated licenses



Deactivate a license



You have to transfer your MXview Licenses if

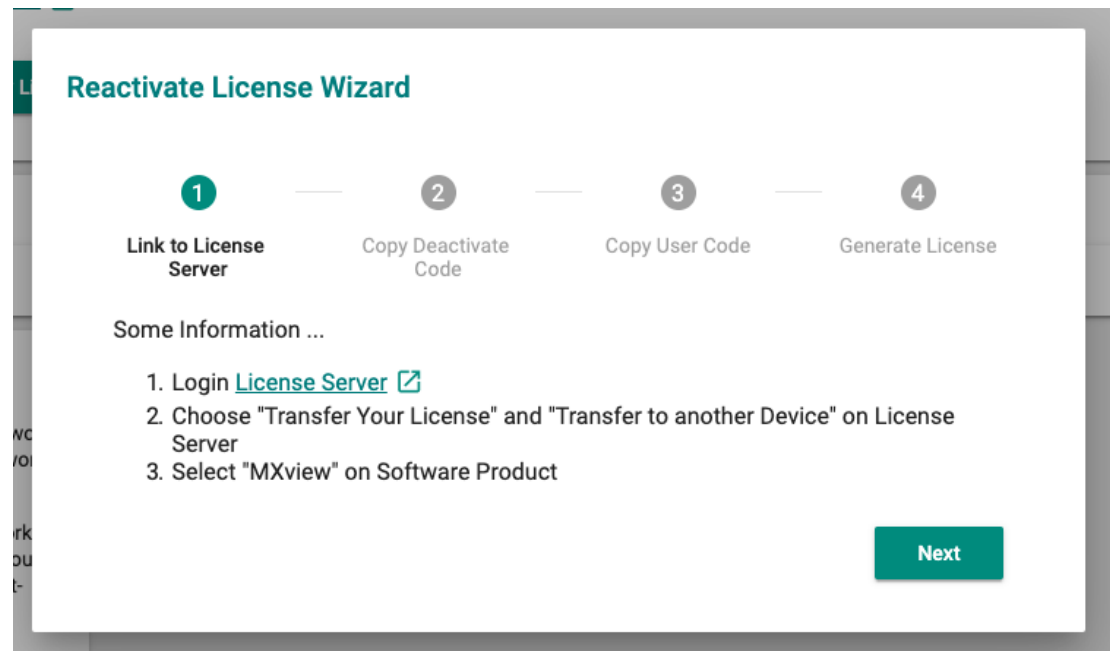
- A. You want to install MXview to another machine
- B. You have to change your network adapter

Click the **Deactivation button** to deactivate a running license, after deactivating it, the license won't be effective anymore and a **Deactivation Code** is then generated.

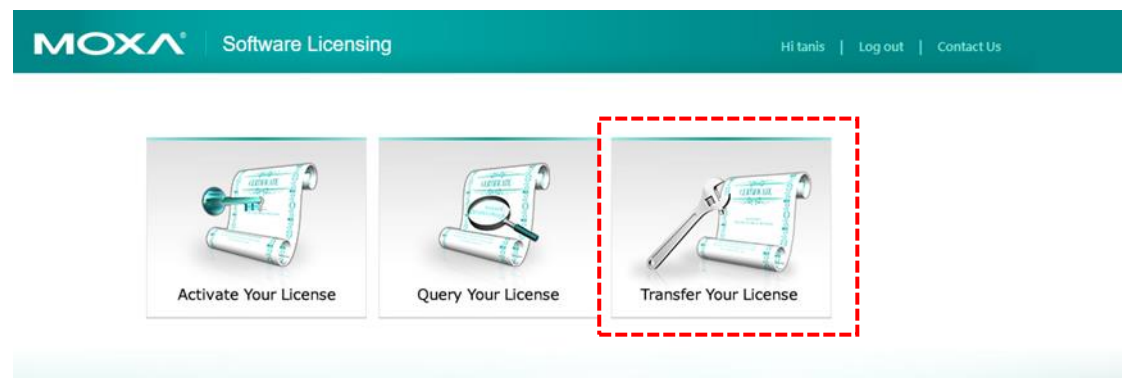
You can use the **Deactivation Code** to activate another MXview, please read the next Chapter.

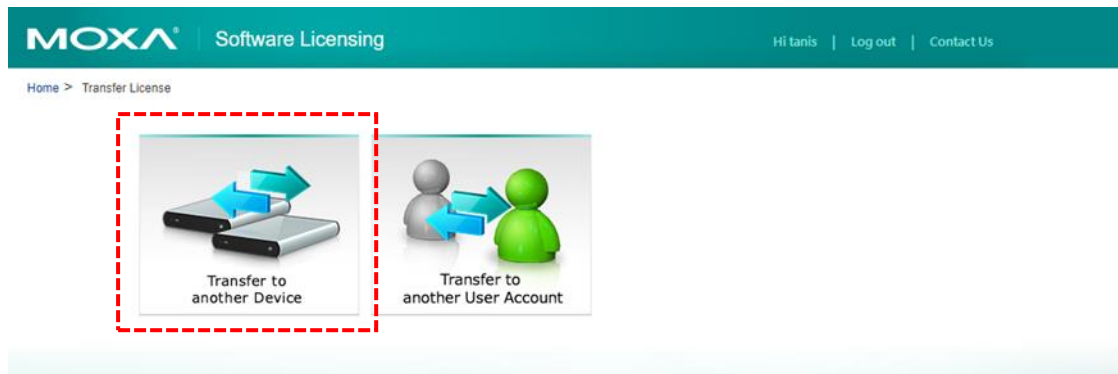
Reactivate a Deactivated License

Step 1. Login MOXA License Site



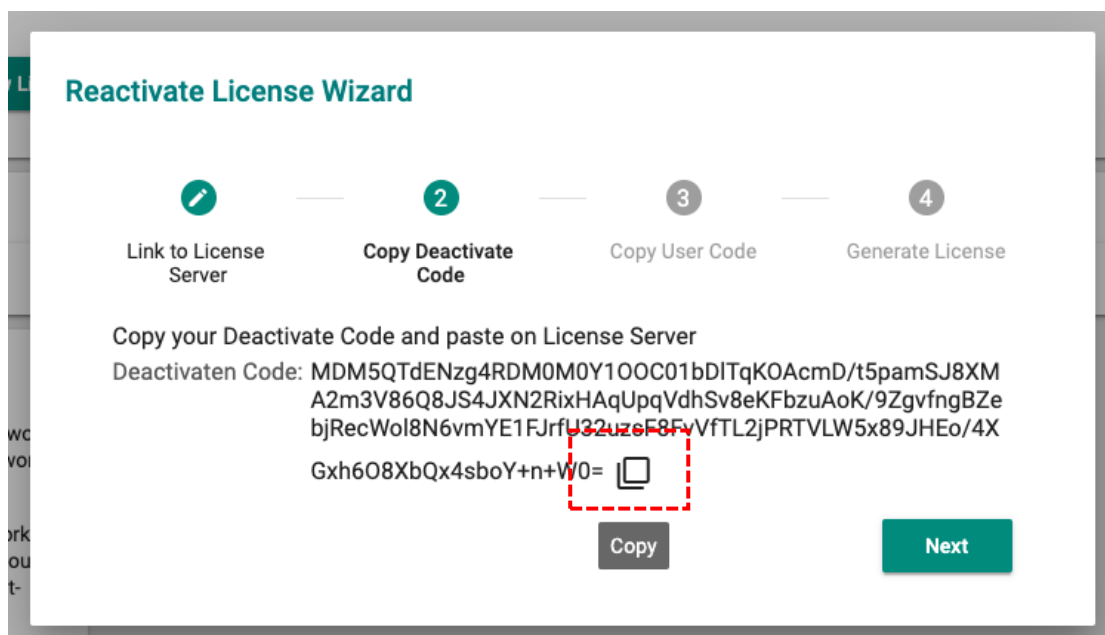
Select **“Transfer Your License”** and then select **“Transfer to another Device”**





Select MXview on **Software Product**. Then input the **Deactivation code** and a new **User Code** (either from a new machine, or from selecting a new Network Adapter).

Step 2. Deactivation Code



Copy the **Deactivation code** and paste it to “**Deactivation code**” box (In MOXA License Site)

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Software Licensing

Hi LFly | Log out | Contact Us

Home > Transfer License > Transfer to another Device

Software Product:

MXview

Deactivation Code*

NDJCNEJGQ0FFQkRCNUExQfO-

New User Code*

Submit

Step 3. A New User Code

Reactivate License Wizard

1

Link to License Server

2

Copy Deactivate Code

3

Copy User Code

4

Generate License

Copy your User Code on License Server

To support multiple licenses on the same network adapter, the last 8 User Codes are randomly generated.

User Code: BDA96B6835F16633CE1F

Next

Copy **User code** to **New User Code** field

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Software Licensing

Hi tanis | Log out | Contact Us

Home > Transfer License > Transfer to another Device

Software Product:

MXview

Deactivation Code*

OTM1QzlyN0FDNDBGQkU0MnFy

New User Code*

BC150F30DC9272A88C75

Submit

Click **Submit** and you can download the license file.

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Hi tanis | Log out | Contact Us

Home > Activate Your Software > Software Package > MXview

Registered Status	User Code	License File	Registration Date
Registered	F788CA2D83CFF78634AD	Download	2019-07-12 20:13:24

Step 4. Activate the License

Reactivate License Wizard

1

Link to License Server

2

Copy Deactivate Code

3

Copy User Code

4

Generate License

Download your license on License Server, and get the Activation Code
Paste here to import your license.

Activation Code

Apply

Open the downloaded license file then copy the **Activation Code** and paste the content of it to Activation Code and the MXview would be activated as a new license

Special note that uninstall MXview would not deactivated MXview licenses on their system.